



HOPETOUN

SCOTLAND'S FINEST STATELY HOME

ACCESSIBILITY STATEMENT

The Hopetoun House Preservation Trust aims to make Hopetoun House and Grounds as accessible as possible to visitors of all abilities.

Our aims:

- We aim to provide access (physical, emotional and intellectual) to as many people as possible in a caring and appropriate manner.
- We aim to be observant, understanding and accommodating of different people's needs, abilities and disabilities (seen and unseen), be they visitors, colleagues, clients or working partners.

Physical Access and Facilities

- Hopetoun House is largely accessible to those with mobility difficulties.
- There are two wheelchairs available for visitors to use (pre booking not required)
- Designated parking for Blue Badge holders is directly adjacent to the House (please ask for directions at the ticket kiosk when you arrive).
- We welcome assistance dogs to the House and grounds.
- Ramps enable access up the single step to the colonnades to gain access to the Stables wing and the Stables Kitchen which are all on one floor. Another ramp provides access up the single step into the Ballroom, which is then also all on one floor. A third ramp provides access at the colonnades to gain access to the lift that takes people from the ground level to the principal floor, comprising most of the rooms open to our visitors (please note there are two short sections of gravelled areas to reach the Ballroom and the Stables Kitchen)
- Unfortunately, we cannot make the House which over 300 years old fully accessible to wheelchair users and as such there are four rooms and the rooftop viewing platform that are not accessible when using a wheelchair. However, images of these areas, and other specialist subjects are accessible through IT equipment in the front hall of the House, which guides will gladly interpret to visitors.
- The Main House, Ballroom and Stables wing all have accessible toilets
- There are some pathways in the grounds that are accessible by mobility scooter, which are clearly marked on an access map, available in print on site, or download here <https://hopetoun.co.uk/wp-hopetoun-house/wp-content/uploads/mobility-2022-map.pdf>

Printed Interpretation

- Printed interpretation and trail sheets provide additional information and activities for a variety of levels.
- Foreign language sheets are available in French, German, Spanish and Italian.
- Large-print versions of the English language sheets are also available.



HOPETOUN

SCOTLAND'S FINEST STATELY HOME

ACCESSIBILITY STATEMENT continued

IT and Website

Beyond the IT interpretive provision in the front hall of Hopetoun House we will endeavour to monitor and adapt our website and other IT media to keep up to date with best practice in accessibility.

Specialist visits and tours

We welcome specialist visits from groups of varied abilities, be that physical, visual or learning level.

External Assessment and advice

We will work with external specialists, such as Euan's Guide to continually inform our delivery of access for all.

Carers

We offer free admission to carers who are visiting with the person they care for. Please do not include carers when booking tickets online as they will be given complimentary admission on arrival (kindly bring identification with you).

Contact us

If you have any other questions, or would like to speak to us in advance of your visit, please email dayvisits@hopetoun.co.uk or phone us on 0131 331 2451