



**HOPETOUN**  
A LASTING IMPRESSION

# What to expect when you visit Hopetoun House during Covid19.

## **Arrival**

Please arrive anytime between 11am to enjoy the grounds and then meet at the front steps of the House 10 minutes before your tour starts. Our staff will welcome you on arrival at the electric gates on the driveway leading to the House. If you arrive on foot or by bike please proceed to the admissions desk at the gate, keeping a safe 2-metre distance from other visitors and staff. If you arrive by car, please stay in your car, and wait for one of our friendly team to call you forward. On arrival, please tell us the name of the person who made the booking so we can check you off our list. Please bring your ticket with you and show it at a distance, to minimise contact, our staff will not take tickets from you

## **Face coverings**

In line with the Scottish Government guidelines you are required to wear a face covering whilst inside the House.

## **Physical distancing**

Once you have been admitted, please follow the one-way routes in place and please follow the government guidelines on physical distancing at all times for your own safety and for the safety of others. Our staff will be monitoring visitors and may intervene if they feel that physical distancing is not being observed, but we're hoping this won't be needed and that everyone will play their part.

## **Toilets**

The toilets in the Stables wing will be open, in line with Scottish Government regulations you are required to wear a face covering if you use the facilities. Please follow the one way system in place and keep a 2 metre distance from other guests and staff. The toilets will be thoroughly cleaned every day and our housekeeping team will be on hand all day carrying out further regular cleaning.

## **Hand sanitiser**

There will be a hand sanitiser station outside the toilets and we kindly ask that you sanitise your hands before entering the toilets. You are strongly advised to bring your own hand sanitiser too.

## **Dogs**

Dogs are very welcome in the grounds of Hopetoun but must always be kept on a lead. However dogs are not permitted inside the House or any of the buildings. As usual we ask all owners to bring their own poop bags and clean up after their dog. There is a water bowl in the colonnades for thirsty pets.



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For help or further information in planning your visit please contact:

dayvisits@hopetoun.co.uk or phone 0131 331 2451

For Sat Nav please use EH30 9RW which will take you into South Queensferry to Farquhar Terrace. From here you will be able to follow the brown signs to Hopetoun and it is a straight road from this point.

If you are showing any of the symptoms of coronavirus, or if you have been in contact with anyone that has the virus in the last 14 days, you must not visit.

Please bring your ticket with you to show our staff and please tell them the name of the person who made the booking when you arrive.

## **Disclaimer**

Through the admissions and cleaning procedures we are putting in place, and with your co-operation, we should minimise the risk of Covid 19 transmission while you visit Hopetoun. However, as with anywhere that you might visit or shop in, we obviously cannot guarantee that anyone visiting or working here has not unknowingly been exposed to or is carrying the virus. By purchasing your tickets, you acknowledge that the Hopetoun House Preservation Trust cannot be held responsible should transmission of the virus to you be traced to a visit to Hopetoun.

## **Returns policy**

Tickets are non-refundable and are valid for the booked date only (i.e. non-transferable even in advance)